



Perfect Partnership

Streamlining the materials supply chain through the implementation of TPgo SelfServe

Framework: Materials Supply and Managed Services

Client: Stroud District Council

Supplier: Travis Perkins Managed Services

Client: Stroud District Council owns over 5,200 homes, including general needs and sheltered housing for older residents, as well as supported accommodation and some leasehold properties.

Project Brief:

Stroud District Council appointed Travis Perkins Managed Services (TPMS) through the Materials Supply and Managed Services framework, to help streamline the supply of materials for its repairs and planned maintenance programmes.

TPMS implemented its TPgo SelfServe system, a highly innovative and market-leading solution that transforms the customer experience through intelligent self-service capabilities, giving the council access to an unmanned store, strategically placed to serve its housing stock, on a 24/7 basis.

The Implementation of TPgo SelfServe

The store gives the council's operatives constant access to materials, helping to streamline supply and reduce operatives' downtime.

Every item is tagged with an RFID chip, so when an operative takes what they need, the container automatically scans the remaining inventory. This provides a real-time view of stock levels and triggers automated replenishment orders to the local branch, ensuring essential materials are always available.

All data feeds into a central cloud-based portal, allowing the council to manage users, view access logs, and monitor stock levels, while integrated CCTV provides complete security and visibility for every visit.



Outcomes

The implementation of TPgo SelfServe has enabled Stroud District Council to more efficiently manage materials, driving better outcomes for the council, its operatives, and the community.

Operatives have described the system as reliable and easy to use, with the streamlined access to essential materials supporting better stock control, significantly boosting productivity, reducing downtime and improving overall efficiency.

This has led to higher first-time fix rates, which in turn has led to increased tenant satisfaction.



Materials Supply and Managed Services Framework

These works were procured through generation two of the framework, which is now in its third generation, developed in partnership with Contracting Authority The Hyde Group.

Managed by Pretium, it provides a compliant solution for accessing a wide range of materials, and managing supply and delivery.



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